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To Our Valued Customers:

Subject: EEI Support thru COVID-19 Closures
Update 5/11/20

As companies start reopening and adapting workplaces to meet COVID-19 initiatives, EEI Supply Chain will continue to assess effects to lead times. Unfortunately, although several facilities have started to reopen as of 5/4/20, updates have not been forthcoming. With many facilities working in shifts, anywhere from 40% to 90% operational, several have indicated increased lead times. Our intent going forward is to communicate any adverse effects to our Customers' contract schedules.

Current View – Risks:

- **Mexico** – While several states have started to reopen; some facilities have been able to secure approval to reopen being considered as “essential”.
- **Europe** – seeing signs of companies re-opening – limited capacity will remain; Italy has started reopening several facilities
- **Asia** – Continues to struggle thru normalization; most companies are close to full operational capacity – attendance, supply chain challenges

Freight and Transportation challenges – Global air cargo is recovering slowly, but still showing heavy constraints in travel routes from Europe, China and SE Asia. Routes within USA & Mexico showing moderate constraints.

It is encouraging that several companies have started to reopen, however it is apparent that facilities will be at diminished capacity and supply chain is impacted.

Conditions remain fluid, however EEI continues to be fully operational through these challenging times to afford the best possible customer service. Please communicate with our Sales Service and Support for any concerns and further developments.

Sincerely,

Ruth M. Jones

Supply Chain Manager

EEI Manufacturing Services

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